BIAMP WORKPLACE™

INSTALLATION AND SETUP GUIDE

Biamp Workplace Bridge™

INCLUDED IN THE BOX

- Biamp Workplace Bridge device
- Power cord
- Mounting screws
- Cable ties
- Product Documents

ADDITIONAL INFORMATION SOURCES

Product specifications
See the product data sheet on the biamp.com downloads page.

How to set up the Biamp Workplace Bridge and assign devices to it
See the Operating Biamp Workplace section of the Biamp Workplace Administrative Help System, https://admin.workplace-help.biamp.com/index.htm.

Troubleshooting and support information
See the Biamp Cornerstone technical support site, https://support.biamp.com/

Biampinfo@biamp.com

www.biamp.com

SUPPORTED DEVICES

The following types of devices can be assigned to the Biamp Workplace Bridge. Assigned devices use the Bridge as their point of connection to the internet.

- All Biamp Workplace-compatible audiovisual devices except for Tesira devices with PPC.

INSTALLATION CONSIDERATIONS

The Biamp Workplace Bridge is intended for installation in AV racks.

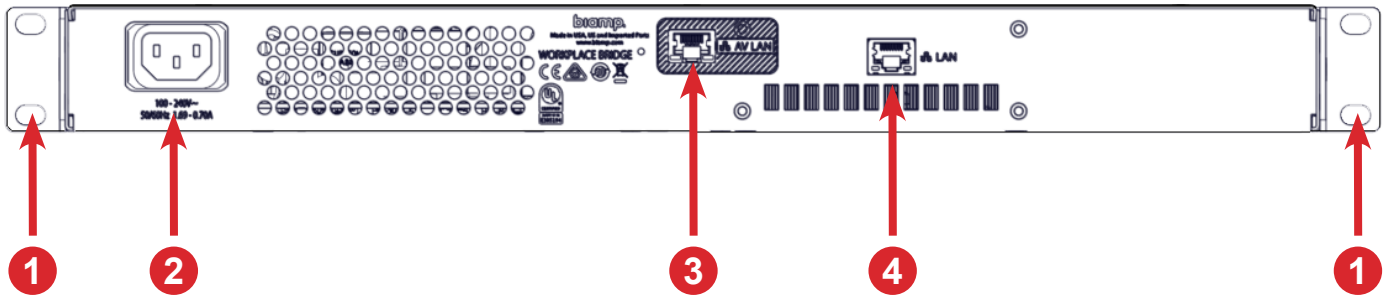
- The Bridge must be on the same subnet as the devices it will be providing internet connections for.
- Install the device away from heat sources, such as vents, radiators, heat registers, and stoves.
- Do not exceed the maximum ambient operating temperature of 32° to 104°F (0° to 40°C).
- Avoid installing near water or steam.
- See the product datasheets on biamp.com for each Biamp device's specifications.

DEVICE LAYOUT

FRONT PANEL LAYOUT

1. Power indicator - The LED indicator displays the current operational status:
   - Solid green – the device is powered.
   - Slow flashing green – the Locate function is enabled.
   - Fast flashing green – indicates a device default (blinks twice as fast as the Locate function).
2. Product name.

REAR PANEL LAYOUT



REAR PANEL PORTS AND DESCRIPTIONS

1. Rack mount screw ports
2. Power supply
3. RJ-45 Ethernet port - function to be enabled in a future update
4. RJ-45 Ethernet port - LAN

INSTALLATION

1. Verify that the rack space meets requirements.

2. Place the device in the rack and secure the device to the support brackets using the included mounting screws.

3. Plug in the RJ-45 network cables to the back of the device.

- Reminder: The bridge must be on the same subnet as the audiovisual devices that it will be providing internet access for.

4. Insert the power cable into the back of the device.

- CAUTION: Double pole, neutral fusing. Disconnect mains before servicing.
- ATTENTION: Double pôle/fusible sur le neutre. Débrancher l'alimentation avant l'entretien.

INITIAL SETUP OVERVIEW

Details for how to carry out the following tasks can be found in the Biamp Workplace Admin Help System (https://admin.workplace-help.biamp.com/)

1. Make any changes required to the Bridge's default Networking options using the Biamp Workplace Tools desktop app. See the next page in this document for a list of available configuration options.

2. Once the Bridge is connected to the subnet that the AV devices are on, discover the Bridge and connect it to the Biamp Workplace organization using the Workplace Tools desktop app. See the Operating Biamp Workplace, Devices section in the Help System.

- The Bridge will need to be assigned to a Workplace location. That location must have an active Monitoring and Managing license for the Bridge to function.

3. Use the Biamp Workplace Tools desktop app to assign Biamp Workplace-compatible devices to the Bridge.

NETWORKING OPTIONS

The following device parameters for the Workplace Bridge can be changed using the Biamp Workplace Tools desktop app:

- Description
- Hostname
- LAN Ethernet, including the following:
  - Boolean for DHCP or Static IP
  - Subnet Mask
  - IP Address
  - Gateway Address
  - DNS Servers
- AV LAN Ethernet, including the following:
  - Boolean for DHCP or Static IP
  - Subnet Mask
  - IP Address
  - Gateway Address
  - DNS Servers
  - Disable Port – automatically disables the DHCP server
- DHCP Server (AV LAN)
  - The DHCP server will act as a gateway and offer NTP to any served devices. The startup service for the DHCP server will check to see if it can get a DHCP response from the network prior to starting, so that we can avoid causing trouble to customer networks.
  - Managed Fields: Boolean for Enabled or Disabled. – If the LAN port is disabled, then the Boolean is automatically changed to disabled.
  - Start of IP Range - single IPV4 address
  - End of IP Range - single IPV4 address
  - Network address - a single IPV4 address with the last octet being zero.
  - Subnet Mask - either dotted decimal notation or CIDR notation.
  - DNS Servers - Comma-delimited list of IPV4 addresses that correspond to DNS Servers.

TROUBLESHOOTING & SUPPORT

See https://support.biamp.com/ for technical support and troubleshooting articles covering Biamp Workplace devices and the Biamp Workplace Bridge.

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www.biamp.com

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Warranty: biamp.com/legal/warranty-information

Safety & Compliance: biamp.com/compliance

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